



- Empowering the Rural Youth -

T.S.P. Mandali's

**C.M. MANAGULI ARTS, SCIENCE & COMMERCE COLLEGE
SINDAGI - 586128**

Dist : Vijayapur (Karnataka)

Ref No : CMMCS/

Date : 11/11/2023

GRIEVANCE REDRESSAL CELL

Following is the sample extract of Action Taken Report based on Minutes of Meeting conducted during the last five years.

Grievances	Action Taken Report
1) Requested for getting Bus Pass facility from the KSRTC during 2017-18.	Principal entrusted a clerk to ensure in getting bus pass who all are travelling from different villages.
2) Students demanded additional purified water drinking unit.	Installed 1000 litre capacity purified water drinking unit in 2021-22.
3) Girl students demanded for necessary facilities at the ladies common room.	Installed sanitary dispensable unit and provided magazines, periodicals at the Ladies Common Room.
4) Requested for the Canteen upgradation.	Renovated the canteen, mounted sufficient fans, facilitated separate benches for girl students.
5) Revaluation, challenge evaluation and correction of Marks cards, etc.	The Examination Committee and concerned subject teachers have guided students before applying for Revaluation, Challenge Evaluation, Photocopy, etc.
6) Students demanded for study materials on competitive examinations at Central Library	Augmented necessary magazines, periodicals with regard to competitive examination at the Central Library.
7) Extension of Library timings.	During the internal tests, semester end examination and vacation, Library is kept open for students.



B.D. Mash

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Ph : 08488 - 221240

E-mail : cmmanaguli@yahoo.in

Principal,
C.M. Managuli Arts, Science &
Commerce College,
Sindagi - 586128 Dist : Vijayapur



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8) <i>Demanded for enhancement of charts and graphs at geography laboratory.</i>	Purchased additional Charts and Graphs for the Department of Geography.
9) <i>Road safety measures to reach Central Library.</i>	The Correspondence is made to the concerned authorities for immediate attention and action.
10) <i>Girl students requested to give scope for participation of extension activities outside the campus.</i>	Girl students are included in different committees / cells and accordingly based on their grievances, college has encouraged girl students to participate in every cocurricular and extra curricular activities.
11) <i>Science students requested for separate class rooms.</i>	Constructed additional / 06 class room specifically meant for science students.
12) <i>Requested for expansion of indoor games.</i>	Constructed a separate indoor hall and facilitated games like Tenniquite, Shuttle Badminton, etc.
13) <i>Boy students requested for separate boys rooms.</i>	Provided accordingly and facilitated magazines, periodicals, drinking water unit, etc.
14) <i>Some of the students demanded for additional text books.</i>	In addition to the 2 books to every students, Librarian started facilitating 1 more additional book to every students.
15) <i>Sports students demanded for regular Physical Education Director.</i>	Our esteemed Management has recruited a permanent, qualified and competent Physical Education Director in the year 2020-21.
16) <i>Geography & Criminology students requested for study tour outside the district.</i>	Principal has provided necessary financial provision to the Department of Geography and conducted study tour accordingly.





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17) Majority of Arts students requested for introduction of Journalism & Mass Communication subject.	Got affiliation for the said subject and first batch 15 students enrolled in 2022-23.
18) NCC students requested for additional financial support for attending professional training programme.	Made the necessary provision. NCC students are encouraged to participated in different training organized by competent agencies.
19) Majority of the students who hail from village level, expressed their inabilities to get accessed online classes due to low frequency.	Soon after the clearance of SOP, every department has conducted offline classes and repetition of course curriculum. Provided tailored study materials so as to prepare themselves for semester end examination.
20) During pandemic period, students have requested to facilitate learning resources on Institutional website.	During pandemic circumstances, every faculty members have prepared recorded lectures and uploaded on Institutional Website.
21) Average and Advanced learners demanded for the conduct of special lecture on core subjects.	Invited academicians, professionals, entrepreneurs, businessmen, success alumnus, etc., to deliver special lecture on current trend and course curriculum.
22) Requested for conduct of coaching classes on competitive examination.	College has established MoU with Mata Coaching for competitive Examination, Sindagi and accordingly conducted 3 times during the assessment period.
23) Sports students demanded for organization of zonal level sports competition.	In association with Rani Channamma University conducted Zonal and Inter Zonal level Volley ball and Kabbaddi for men. College has encouraged every sports laurels for both boys and girls to participate in every sports competitions organized at different level during the assessment period.





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24) Students demanded for course wise uniform.	The IQAC and senior faculty members convinced students the value based implementation of common uniform.
25) Students demanded for study materials pertaining to NEP syllabus.	Procured necessary study materials of every subjects as per NEP course curriculum.
26) Students at large requested to conduct awareness programme on NEP concept.	Invited University authorities and conducted awareness programme on NEP.
27) Requested for upgradation of computer laboratory and installation of Typewriting software.	Upgraded accordingly and installed typewriting software as a part of Soft skill training initiatives.
28) Demanded for remote access for getting e-learning resources.	Installed Digital Library for remote access.
29) Some of the students who are economically weaker section requested for financial assistance to pay admission and examination fees.	Most of the senior faculty members pledged themselves to help such students and motivate them to complete their graduation. Their contribution is kept in high secrecy so as to keep students confident.
30) Science students requested to upgrade laboratory and install smartboard.	Updated science laboratory and facilitated 01 class room with ICT enabled.



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BD Mash

Managuli
Principal,
C.M. Managuli Arts, Science &
Commerce College,
Sindagi 586 128 Dist : Vijayapur